

## KEY TASKS OF PERSON-CENTRED WING, MONDAY, 15/06/2009

1. Inquire/explore/negotiate with families **a vision of a good, full, and inclusive life**, a vision with an appropriate sense of possibility and an appropriate scale of ambition;
2. Work collaboratively with service users and families to develop a robust set of **personalised safeguards**, taking a lead from service users and their families as to the major safety issues and risk factors;
3. Build up a picture of current and potential family, neighbourhood, and community sources of **“natural” support**;
4. In collaboration with the family, design and **install** (in a timely manner) **initial arrangements** that address the immediate needs of the service user and family without falling back on traditional centre-based or group-based arrangements – and in a manner which will act as a robust platform for developing follow-on arrangements to faithfully promote the person-centred vision;
5. Work **progressively** to ensure that the evolving arrangements **incorporate** each of the core **elements of the agreed vision**;
6. **Maintain** a level of **close contact** with the service user and family to
  - a) ensure the continuing currency and relevance of the arrangements
  - b) identify necessary adaptations and “running repairs”
  - c) continue deepening awareness and learning of the unique individual differences of the service user;
7. Routinely and **proactively evaluate**
  - a) The adequacy of the current arrangements;
  - b) The pace and momentum with which the work is progressively addressing the realisation of all elements of the vision.

**Signed:**

**Brendan Broderick**  
**CEO**