

KEY JEOPARDIES TO BE AVOIDED, MONDAY, 15/06/2009

- Investing an excessive amount of time in open-ended exploration and discussion before moving to implement initial opportunities, arrangements and safeguards;
- Working off an inadequately developed vision for the person;
- Failing to listen deeply enough to the service user and the family member in developing the vision and the set of personal safeguards, taking too strong a leadership and executive position in working things out, not paying enough attention to ensuring that all key stakeholders are on board and signed up;
- Falling back on traditional centre-based and group-based arrangements as initial “holding” measures;
- Establishing an initial bridgehead of planning and support arrangements but failing to progressively extend and deepen this initial base;
- Over-promising and under-delivering;
- Agreeing arrangements with families that are not sufficiently inclusive, thereby eroding the possibility of future opportunities and growth;
- Paying inadequate attention to the dimension of social roles – and to ensuring that the social roles being created optimise reputation, image, and the potential for evolving follow-on roles.

Signed:

Brendan Broderick
CEO